



# TRAINING THAT MAKES A DIFFERENCE

*Delivering Cleaner, Healthier Facility Solutions*

## OVERVIEW

Good companies have good employees. Exceptional companies have well-trained employees. A well-trained staff improves customer satisfaction. ImperialDade transfers the right knowledge to the right people, based upon your needs, in a professional manner.



## FEATURES

- State-of-the-Art Training Facility
- Customized Training at Your Site
- Webinar Capabilities for Remote Learning
- Cleaning Management Institute Certified Master Trainer on Staff
- ISSA Cleaning Management Standard (CIMS-GB) Certification Experts on Staff
- National Floor Safety Institute (NFSI) Walkway Auditor Certificate Holder on Staff
- LEED-APs and LEED-GAs on Staff

## BENEFITS

- Improved Safety
- Enhanced Wellness
- Increased Productivity
- Reduced Overall Costs

## HELPING YOU ACHIEVE EXCELLENCE

### Sharing knowledge to create collective understanding.

Exceptional training is a vital component of our organization. Our Director of Training teams with our sales staff to make specific labor-saving recommendations. Using our computer-aided task analysis system to identify opportunities, we follow up with relevant training to assure realization of program goals. We provide procedural, regulatory and developmental training for our customer partners.

From development to delivery, our training programs consider the ways adults learn to ensure the transfer of knowledge.



Our continuing education program provides instruction on cleaning procedures for custodial and management personnel at entry and advanced levels. A sample of the seminars are below:

- General Custodial Responsibilities
- Advanced Floor Care
  - Traditional
  - Specialty
- Advanced Carpet Care
- Green Cleaning
- Restroom Care
- Leadership Program



***Transferring the Knowledge of  
an Ever-Changing Industry***



**ImperialDade.com**